



HOW TO SIGN UP

1



Down the free Palafrugell al mòbil app

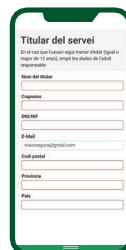


Select BICIBOX



Register your personal data and follow the indications to obtain your personal access code.

2



Sign up for the parking service by clicking on Girona bicycle parking by following the instructions and accepting the conditions.

3



Register your bicycle in the corresponding application section.

4



You can use the system by clicking on the Palafrugell parking service through the button on the app or entering the personal code on the keypad

REGULATIONS OF USE

- Free parking exclusively for bicycles registered in the system.
- Scooters and other personal mobility vehicles (PMV) may not be parked on site.
- The maximum parking period is 72 consecutive hours.
- Parking area available 365 days a year.
- Chains must be used to lock the bicycle.
- Neither the City Council nor the manager of the parking service shall be liable for damage caused to the bicycles. The bicycles are not insured.
- The availability of free spaces is subject to the occupancy. It is not possible to reserve or guarantee or own a spot:
- Consult the other conditions of use for the parking service at www.palafrugell.cat/bicibox.

HOW TO PARK A BICYCLE

1. Open the door through either of the two options enabled:
 - a) PVerde Mobile app; enter the app and click on the open door button.
 - b) Keypad on the door: enter your personal access code.
2. Park your bicycle. Don't forget to lock it!
3. Leave the parking area by clicking on the exit button and ensure that the door is properly closed.

HOW TO RETRIEVE YOUR BICYCLE

1. Open the door through either of the two options enabled:
 - a) PVerde Mobile app; enter the app and click on the open door button.
 - b) Keypad on the door, enter your personal access code.
2. Check on the app or the website that you have successfully ended your use of the parking service (the confirmation may take a few seconds to update). In this way, you confirm that your bicycle has been correctly retrieved from the parking area.
3. Leave the parking area by clicking on the exit button and ensure that the door is properly closed.

PENALTIES

In the event a user exceeds the maximum authorized continual parking period, they shall be penalized with a number of days during which they cannot use the parking service.

The days will start to be counted starting from the moment in which the maximum authorized period has elapsed.

- Up to 12 additional hours. Restriction for 2 days.
- Between 13 and 24 additional hours. Restriction for 4 days.
- Between 25 and 72 additional hours. Restriction for 7 days.
- After 72 additional hours. Restriction for 30 days.

AUTHORITY OF THE PARKING SERVICE MANAGEMENT

The City Council shall not be responsible for any damage that may occur to bicycles parked on site nor for any thefts or losses of bicycles parked on site. The bicycles parked on site do not have insurance. In the event of the improper use of the parking service by any user of the service, the City Council is authorized to remove the bicycle from its location and to inform the user of its removal.



CONTACT INFORMATION

For queries about the access and proper use of the parking service, call us at (+34) 673692043. Monday to Friday from 7:30 a.m. to 23:30



PARKING AREA EQUIPPED WITH VIDEO SURVEILLANCE CAMERAS

The images recorded by the video surveillance cameras shall be processed only with the purpose of managing the use of the parking